# Assessment: Administrative Unit Four Column

## Dept FCO - (CO) Bookstore & Printing Services

| Administrative Unit Outcomes (AUOs) | Assessment Methods | Assessment Data Summaries | Enhancements |
|---|---|---|---|
| **Book_AUO_Rental_Books -** The selection of rental textbooks meets student's needs.<br>**AUO Status:** Active<br>**Year(s) to be Assessed:** 2013-2014, 2014-2015, 2015-2016<br>**Outcome Creation Date:** 11/05/2010 | **Survey -** To question "The textbooks and supplies I need are always in stock" students and faculty and staff will reply: "Strongly agree", "Agree", "Disagree", or "Strongly disagree".<br>**Target for Success:** Benchmark: 75% will agree or strongly agree | **Program Review Reporting Year:** 2013-2014<br>**Target :** Target Met<br>92% of students said that the textbook rental program meets their needs. Student survey Q-11. (12/31/2013)<br>**Reflection (CLICK ON ? FOR INSTRUCTIONS):** These figures are encouraging as the rental program is relatively new<br>**Related Documents:**<br>Dept_FCO_CO_CollegeOperations_AUO_Survey Result_Fall2013.pdf | **Enhancement:** The textbook rental program will be expanded to meets the needs of our socio-economically diverse student body. (12/02/2016) |
| **Print_AUO_1 -** Printing materials are produced in a timely manner.<br>**AUO Status:** Active<br>**Year(s) to be Assessed:** 2013-2014, 2014-2015<br>**Outcome Creation Date:** 11/05/2010 | **Survey -** First assessment cycle was done in 2014<br>**Target for Success:** 80% of respondents will agree or strongly agree | **Program Review Reporting Year:** 2014-2015<br>**Target :** Target Met<br>88% of student respondents agreed or strongly agreed that printing materials are produced in a timely manner (02/27/2018)<br>**Reflection (CLICK ON ? FOR INSTRUCTIONS):** The target was met. The process of gathering data worked well and gave the department an opportunity to see how well it was serving the students.<br>**Related Documents:**<br>Dept_FCO_CO_CollegeOperations_AUO_Survey Result_Fall2013.pdf | **Enhancement:** The target was met. Staff will continue to seek feedback by periodically asking students if there are any areas that could be improved upon. (04/13/2017) |